

Framework for delivering social value to our communities

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Orbit is committed to building communities. This is in the broadest sense of the term, with a strong focus on supporting our customers in sustaining their tenancy and their overall wellbeing, as well as helping to create neighbourhoods people are proud to live in.

Orbit's Community Investment projects and programmes focus on four key themes:

- Financial inclusion – debt advice and financial wellbeing
- Digital inclusion – one-to-one training to get on line and support to stay online
- Employability – one-to-one tailored support to get into and sustain paid work (including in work support)
- Wellbeing – with a focus on lower level mental health, social isolation and dementia

In addition we are delivering place-making programmes in key neighbourhoods and are very keen for relevant contractors to provide support that improves the physical environment, including the assets within those communities.

What we currently provide directly and through commissioned services, partners and our contractors are below. Accordingly, when writing your tender we would like you to bear these themes in mind and show how you can work with us to meet these offers and bring social value to our communities.

Orbit views the conversation about delivering social value as something that evolves over the contract term. This guidance is to provide support in thinking about the way you could provide social value through your contract. Though this is not exhaustive and firstly we would expect considerations to be made to delivery of social value through the skills within the business. To help, **you can take ideas from these when drafting your tender response**. Once the contract has been awarded, the Community Investment team will work alongside the Orbit contract manager to discuss how we can work to implement your commitments to ensure that it meets our customer needs and any local focus.

The bullets below are the core commitments we look for all contracts to support dependent where annual contract value is over £100,000.

- Work placements
- Provide access to available entry level job opportunities and apprenticeships for Orbit customers through our Employment Team
- Navigate customers to our Better Days programme (www.orbit.org.uk/betterdays)

| Contract value per annum | Community based contracts e.g. Grounds maintenance/cleaning | Direct to customers e.g. planned or reactive maintenance | Back office, e.g. insurance, accountancy, design/print |
|-----------------------------|--|---|---|
| Up to £100,000 per contract | <ul style="list-style-type: none"> Supply a skip for an estate tidy up as directed by our Placemaking and Partnerships Managers Improve estates with delivery of customer led improvements, e.g. providing new fencing or maintenance; security lights and cameras; trees; allotments | <ul style="list-style-type: none"> Deliver basic decorating/plumbing/DIY workshops to our customers Scheme improvements as directed by our local Placemaking and Partnerships Managers, e.g. provide drying and bin store areas, marking of car parking spaces | <ul style="list-style-type: none"> Offer your organisation's expert skills to the community and voluntary partners that we fund e.g. designing marketing |
| Up to £500,000 per contract | <ul style="list-style-type: none"> Contribute money or equipment to the Super Surfers fund for IT equipment Offer work experience placements to our customers Supply a skip for an estate tidy up as directed by our local CI Officers Improve estates with delivery of customer led improvements, e.g. providing new fencing or maintenance; security lights and cameras; trees; allotments | <ul style="list-style-type: none"> Contribute money or equipment to the Super Surfers fund for IT equipment Offer work experience placements to our customers Deliver basic decorating/ plumbing/ DIY workshops to our customers Scheme improvements as directed by our local Placemaking and Partnerships Managers, e.g. provide drying and bin store areas, bike storage areas, marking of car parking spaces | <ul style="list-style-type: none"> Contribute money or equipment to the Super Surfers fund for IT equipment Offer work experience placements to our customers Offer your organisation's expert skills to the community and voluntary partners that we fund e.g. designing marketing material |

| Contract value per annum | Community based contracts e.g. Grounds maintenance/cleaning | Direct to customers e.g. planned or reactive maintenance | Back office, e.g. insurance, accountancy, design/print |
|--------------------------|--|--|--|
| Over £500,000 | For all contracts awarded over £500,000 per annum we require our contractors to assign 1% of the contract value towards Orbit's social value commitments. This is on top of the core commitments described above. It can be cash and/or non-cash equivalent with a costing matrix to be agreed with the Community Investment team as part of contract negotiations. | | |
| Over £1,000,000 | <p>For all contracts awarded over £1,000,000 per annum it is a contract condition that we require our contractors to assign 1% of the contract value towards Orbit's social value commitments. This is on top of the core commitments described above. It can be cash and / or non-cash equivalent with a costing matrix to be agreed with the Community Investment team as part of contract negotiations.</p> <p>For all contracts awarded over £1,000,000 per annum we require our contractors to have one new apprenticeship directly and uniquely associated with the Orbit contract in place per £1m turnover. Apprenticeships will be promoted to Orbit customers through the Employment Team.</p> | | |

If you wish to discuss this with the Community Investment Team before submitting your tender please contact Simon Lieberman, Income and Commissioning Manager simon.lieberman@orbit.org.uk or Russell Smith, Income and Development Consultant russell.smith@orbit.org.uk

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You can visit our website:

 orbit.org.uk

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